

PUT YOUR TECHNOLOGY ON

# AUTOPILOT

You focus on your core business; we'll plot the course and pilot your IT and cybersecurity.

## What is AutoPilot?

Autopilot is CompassMSP's all-inclusive managed IT service. Our world-class IT support includes:



### Technology Planning & Strategy

Every Autopilot client will have a dedicated vCIO that looks out for your business and its future needs.



### Premium Support

Support includes service desk, hardware, software, onsite support, and 24/7 monitoring & alerting.



### Technology Management

This includes patch & vendor management, technology procurement, and proactive services.



### Backup & Disaster Recovery

Autopilot eliminates downtime with cloud & server backup, disaster recovery, and business continuity.



### Compass Security Suite

Autopilot's security toolset helps SMBs predict, detect, and respond to cyber threats.

## Better IT. Better Lives.

Technology can save you time, make you more efficient, keep you secure, and help your business succeed and grow.

This keeps your employees happy, your clients satisfied, and makes your community thrive. This is what we mean by Better IT. Better Lives!

CompassMSP's *Autopilot* service aligns your technology with your business goals.

You decide where you want your business to go - we'll help you get there with the right technology to make your journey smoother, faster, and safer.

HOW DOES

# AUTOPILOT

REDUCE RISK &amp; IMPROVE PRODUCTIVITY?

▶ **1** **Planning for the Future**

#### Strategic Services

Every Autopilot client gets a dedicated virtual Chief Information Officer (vCIO). vCIOs act as tech advisors. They help ensure your business's success by assisting in all technology decisions.

▶ **2** **Supporting for Today**

#### Support Services

Our support team is available 24/7 to help your team with any IT support issues. This team of brilliant techs can solve tickets quickly while also finding any underlying causes to prevent future problems.

▶ **3** **Preparing for the Worst**

#### Proactive Services

"Getting ahead of problems before they occur" is the motto of this team. Our Proactive team will help eliminate any IT problems before they become red flags for your organization.

▶ **4** **Enhancing for Growth**

#### Professional Services

Well-managed technology requires upgrades, enhancements, and replacements at times. This team of seasoned engineers will plan, manage, and execute all IT projects.

▶ **5** **Providing you the Best**

#### Central Services

This team manages all your IT tools (software, services, security, and more). Better yet, they keep on top of the latest tools to ensure your organization has the best ones possible.